

5\$ POSTPAID UNLIMITED DATA PLAN - FAQ

1. What is 5\$ postpaid unlimited data plan?

This package will provide Mobitel Postpaid customers to use unlimited data while they are roam.

Package details;

Proposed package Rental (USD)	Bundle			
	Data (MB)	Minutes (direct) Incoming/Outgoing	SMS (direct) Outgoing	Validity period
USD (\$) 5	Unlimited	0	0	24 hours

2. Who can activate this package?

Any postpaid customer is eligible to activate this package

3. Can I activate the package in Sri Lanka?

No. This can only be activated while roaming via #999#

4. How to activate/deactivate this package?

How to Activate – Postpaid Customers

1. Dial #999#
2. Select option 1. Activation
3. Select option 6. Roaming plan
4. Select option 3. Postpaid regular data plans

How to deactivate – Postpaid Customers

1. Dial #999#
2. Select option 2. Deactivation
3. Select option 6. Roaming plan
4. Select option 3. Postpaid regular data plans

5. What is the validity period of this package?

Billing cycle will be reset from 12.00.00am to 11.59.59pm (24 hours) Sri Lankan time. Customer will be able to change countries within the validity period thus rental charged only once per day (24 hrs.)

6. Do I receive any notification message when I activate this package?

Yes.

7. What countries are postpaid bundle plan available?

#	Country	#	Country	#	Country
1	Afghanistan	26	India	51	Pakistan
2	Albania	27	Indonesia	52	Palestine
3	Australia	28	Ireland	53	Philippines
4	Austria	29	Israel	54	Poland
5	Bahrain	30	Italy	55	Portugal
6	Bangladesh	31	Japan	56	Qatar
7	Belgium	32	Jersey	57	Romania
8	Bulgaria	33	Jordan	58	Russia
9	Cambodia	34	Kenya	59	Saudi Arabia
10	Canada	35	Kuwait	60	Singapore
11	Chile	36	Laos	61	Slovakia
12	China	37	Latvia	62	Slovenia
13	Croatia	38	Lithuania	63	South Africa
14	Cyprus	39	Luxembourg	64	South Korea
15	Czech Republic	40	Macau	65	Spain
16	Denmark	41	Malaysia	66	Sweden
17	Estonia	42	Malta	67	Switzerland
18	Fiji	43	Mauritius	68	Taiwan
19	Finland	44	Mexico	69	Thailand
20	France	45	Myanmar	70	Turkey
21	Germany	46	Nepal	71	United Arab Emirates
22	Ghana	47	Netherlands	72	United Kingdom
23	Greece	48	New Zealand	73	United States of America
24	Hong Kong	49	Norway	74	Uzbekistan
25	Hungary	50	Oman	75	Vietnam