USD50 PREPAID UNLIMITED MONTHLY DATA ROAMING PLAN

1. **What is Mobitel Unlimited Data Roaming Plans?**

   This plan offers Mobitel prepaid customers to use unlimited data while roaming specially for the customers who do a long stay period.

Proposed package Rental (USD)	Bundle	
	Data (MB)	**Validity period**
USD 50	Unlimited	30 Days

2. **Who can activate this package?**

   All prepaid customers are eligible to activate this package

3. **Where can I activate the package?**

   This package can be activated while roaming or while in Sri Lanka via #999#

4. **How to activate/deactivate this package?**

   How to Activate

   - Dial #999#
   - Select option 1. Activation
   - Select option 6. Roaming plan
   - Select option 3. Prepaid roaming plans
   - Select option 4. Prepaid $50/ monthly data plan

   How to deactivate

   - Dial #999#
   - Select option 2. Deactivation
   - Select option 6. Roaming plan
   - Select option 3. Prepaid roaming plans
   - Select option 4. Prepaid $50/ monthly data plan

5. **How much is this package?**

   The plan enables to use unlimited data for just USD 50 plus TAX per month rental, in selected destinations

6. **Do I need to activate this package again & again?**

No. Once the package is activated, it will be automatically renewed after the validity period

7. **Can I activate multiple bundle packages at the same time?**

   No multiple activations are not allowed for unlimited plans

8. **What is the validity period of this package?**

   From the date of activation, package is valid for 30 days.

9. **Do I receive any notification message when I activate /deactivate this package?**

   Yes.

   <u>**Activation**</u>

   SMS 01: USD 50 unlimited monthly data plan has been successfully activated. You will automatically be re-subscribed to another bundle by the expiry of this package after 30 days.

   SMS 02: Dear customer, if you do not wish to automatically re-subscribe to another bundle, dial #999# to deactivate the plan.

   <u>**De -activation**</u>

   USD 50 unlimited monthly data plan has been successfully deactivated. Kindly note you will be charged for standard rates.

10. **I have activated One rate roaming; can I activate USD 50 Unlimited Data Roaming Plan?**

    Yes

11. **I have activated Deposit free roaming; can I activate $50 Unlimited Data Roaming Plan?**

    No

12. **How will I get charged in each of this situations?**

Month	Usage	Charge
Month 1	I use 2GB	Charged USD 50
Month 2	I do not use	charged USD 0

*** Note: Roaming connectivity of the users who stay in one destination continuously for more than 30 days can be suspended, restricted or terminated without any prior notification or liability to the customer as it violates roaming operator agreement.