

**1. What is the new service launched?**

Customers can perform mCash Top Up transactions, CEB, LECO and Water Bill payments at Keells Super Branches.

**2. What are the mCash services offered at Keells Super?**

- mCash Top Up
- Ceylon Electricity Bill Payments (CEB)
- Lanak Electricity Company Bill Payments (LECO)
- National Water board Payments

**3. Where are the Keells Super branches located where I can perform mCash transactions?**

Please refer below attached list at the end of FAQ

**4. Do I have to pay extra service charges when performing transactions at Keells Super locations?**

Standard charges apply when you pay your bills via Cash

- mCash Top Up - Free
- LECO – Rs.20.00
- Water - Rs.20.00
- CEB – Rs. 10 (Bills less than Rs.200)  
Rs. 15 (Bills from Rs.200 – 1000)  
Rs. 20 (Bills over Rs.1000)

**5. Can I pay for Utility bills via Credit Cards at Keells Super?**

Yes. Customers can pay their CEB, Water LECO bills via any VISA, Master, Amex card.

**6. Do I have to pay extra service charges when paying utility bills (CEB/LECO/WATER) at Keells Super locations via Credit cards ?**

Standard charges + Credit card surcharge apply when you pay your bills via Cash

- LECO – Rs.20.00 + 1.5% from the bill value
- Water - Rs.20.00 + 1.5% from the bill value
- CEB – Rs. 10 (Bills less than Rs.200) + 1.5% from the bill value  
Rs. 15 (Bills from Rs.200 – 1000) + 1.5% from the bill value  
Rs. 20 (Bills over Rs.1000) + 1.5% from the bill value

**7. Does Keells Super give me a separate receipt for mCash transactions or is it the usual confirmation SMS?**

Yes. Keells super issue a receipt for acceptance of mCash payment

**8. Are the transaction limits the same at Keells Super for mCash Top Up services?**

Standard limits are applicable for mCash Top Up

**9. What are the times that these Keells Super branches are opened & closed?**

8.30a.m - 10.30p.m [ Crescat - 8.30a.m - 9.30p.m)

**10. Are the Keells Super branches open on weekends / Poya days / Public Holidays?**

Yes. Keells Super Branches are open 365 days of the year except for Sinhala & Tamil New year day.

**11. If an erroneous transaction happens at Keells Super, Where to call & Inform?**

Call 7111, Mobitel Hotline with the transaction reference number

Outlet	Address
<b>Kapuwatta</b>	No. 525, Negombo Road, Kapuwatta, Ja Ela
<b>Pitakotte</b>	No. 216 A, Thalawathugoda Road, Pitakotte
<b>Thimbirigasyaya</b>	No. 407, Thimbirigasyaya Road, Colombo 05
<b>Pannipitiya</b>	No. 361, Highlevel Road, Pannipitiya
<b>Maharagama 2</b>	No. 184, Dehiwala Road, Maharagama
<b>Raththanapitiya</b>	No. 235, Horana Road, Raththanapitya, Boralasgamuwa
<b>Arangala</b>	No. 730, Malabe Road, Arangala, Athurugiriya
<b>Kottawa 2</b>	No. 191, Horan Road, Kottawa.
<b>Athurugiriya 2</b>	No. 175/12, Malambe Road, Athurugiriya
<b>Union Place</b>	No. 199, Union Place, Colombo 2
<b>Liberty Plaza</b>	No. 250 /B/02, Liberty Plaza, R A De Mel Mawatha, Colombo 03
<b>Pittugala</b>	No. 296, Kaduwela Road, Pittugala, Malambe
<b>Kotahena</b>	No. 01, Bonjeang Road, Colombo 13
<b>Boralasgomuwa</b>	No. 105/1, Kesbewa Road, Katuwala, Boralasgomuwa
<b>Kotikawatta</b>	No. 316, Awissawella Road, Angoda
<b>Havelock Road</b>	No. 228, Havelock Road, Colombo 05
<b>Marine Drive</b>	No. 35, Upathissa Road, Bambalapitiya, Colombo 04
<b>Rathmalana</b>	No. 413, Galle Road, Rathmalana
<b>Moratuwa Mall</b>	No. 340, K- Zone, Lakshapathiya, Moratuwa
<b>Borella</b>	No. 85, Cotta Road, Borella
<b>Kalubowila</b>	No. 53, Hospital Road , Kalubowila, Dehiwala
<b>Mount Lavinia</b>	No. 388/A, Galle Road, Mount Lavinia
<b>Pepiliyana</b>	No. 3, Bellanthara Road, Pepiliyana, Nedimala, Dehiwala
<b>Dehiwala</b>	No. 268, Sir D.B. Jayathilake Mawatha, (Hill Street), Dehiwala
<b>Pelawatta</b>	No. 732/1, Pannipitiya Road, Pelawatte
<b>Thalahena</b>	No. 427, Kaduwela Road, Thalahena
<b>Thalawathugoda</b>	No. 531, Capital Mall, Madiwela Road, Thalawathugoda
<b>Wijerama</b>	No. 4 & 6, Soratha Mawatha, Nugegoda
<b>Kohuwala</b>	No. 135, Dutugemunu Mawatha, Kohuwala
<b>Gamsabha</b>	No.315,High level road,Gangodawila,Nugegoda
<b>Kohuwala 2</b>	No. 71, Sunethradevi Road, Kohuwala
<b>Stanley Thilakarathne Mv</b>	No. 225, Stanly Thilakarathna Mawatha, Nugegoda
<b>Nugegoda</b>	No. 126 B, Highlevel Road, Nugegoda
<b>Embuldeniya</b>	No. 303, Old Kottawa Road, Embuldeniya
<b>Maharagama</b>	No. 226, High Level Road, Maharagama
<b>Homagama</b>	No. 375/10A, Highlevel Road, Makumbura, Pannipitiya
<b>Nawala</b>	No. 459, Nawala Road, Rajagiriya

<b>Rajagiriya 2</b>	No. 522, Kotte Road, Rajagiriya
<b>Rajagiriya</b>	No. 475, Sri Jayawardenapura Road, Rajagiriya
<b>Kotte</b>	No. 581, Kotte Road , Pitakotte
<b>Kiribathgoda</b>	No. 94, Makola Road, Kiribathgoda
<b>Wattala 2</b>	No. 384, Negombo Road, Wattala
<b>Mahabage</b>	No. 588/1, Negambo Road, Mahabage
<b>Hendala</b>	No. 106, Canel Road, Hendala
<b>Mahabage 2</b>	No: 812, Negombo Road, Mahabage
<b>Kelaniya</b>	No: 690, Biyagama Road, Pilapitiya, Kelaniya
<b>Crescat</b>	No. 89, Crescat Boulevard, Galle Road, Colombo 03
<b>Negombo</b>	No. 41, Archibishop Nocholas Marcus Fernando Mawatha, Negombo
<b>Kaluthara</b>	No. 735, Galle Road, Wettumakada, Kauthara South, Kaluthara
<b>Kurunegala</b>	No. 138, Colombo Road, Kurunegala
<b>Panadura 2</b>	No. 161, Galle Road, Walana, Panadura
<b>Matara</b>	No. 227, Anagarika Dharmapala Mawatha, Nupe, Matara
<b>Kandy 2</b>	No. 489, William Gopallawa Mawatha, Kandy
<b>Kandy</b>	City Centre Complex, Level 1, L1 -14, Kandy (Pvt) Ltd, Kandy
<b>Galle</b>	No. 46, Colombo Road, Kaluwella, Galle
<b>Edmonton</b>	No. 25, Edmonton Road, Colombo - 5
<b>Enderamulla</b>	No. 75A, Enderamulla, Wattala
<b>Kalegana - Galle</b>	No. 465, Wackwella Road, Kalegana, Galle
<b>Kerawalapitiya</b>	No. 315, Handala Road, Wattala
<b>Kiribathgoda 2</b>	No. 197, Kandy Road, Kiribathgoda
<b>Kottawa 3</b>	No. 139, Athurugiriya Road, Kottawa
<b>Rathnapura</b>	No. 09, Panadura Road, Moragahayata, Rathnapura
<b>Thalawathugoda 2</b>	No. 158, Pannipitiya Road, Thalawathugoda
<b>Tyre Junction</b>	No. 498, Kandy Road, Dalugama, Kelaniya
<b>Moratuwa 3</b>	No. 16, St Peters Road, Moratuwa
<b>Kurunegala 2</b>	No. 41, Baudhaloka Mawatha, Kurunegala
<b>Kesbawa</b>	No. 220/1, Bandaragama Road, Kasbawa
<b>Beruwala</b>	No. 167, Galle road, Beruwala