

Data Gifting - Customer FAQ

1. What is data gifting?

Data gifting is a feature where you get the opportunity to gift a portion from your available data bundle

2. How can I gift data?

you can gift data by using the below methods;

To gift from the day time bundle;

Type Dgd<space>receiver's mobile number<space>data volume and send to 170

Ex: if you want to gift 250MB from your day bundle, you should type the below message.

Type **Dgd 07***** 250mb** and send to 170

To gift from the night time bundle

Type Dgn<space>receiver's mobile number<space>data volume and send to 170

Ex: if you want to gift 1GB from the night bundle, the below message should be typed.

Type **Dgn 07***** 1Gb** and send to 170

3. What are the terms and conditions I should know when gifting data?

- The gifting can be done only between 250MB to 10GB
- After gifting, you should have a balance data bundle of 50MB
- The gifting can be done **ONCE** a month only (calendar month)
- The validity period of the gifted data bundle is 7 days.
- The data gifting is allowed only between prepaid numbers

4. Is there any service charge for Data Gifting?

Yes, there is a service charge of Rs.2+taxes per transaction.

5. Will I get a confirmation SMS once the data gifting is complete?

Yes, you will receive a confirmation SMS from Mobitel

6. Can I gift data without having a night time data bundle?

Yes, you can still share the available data bundle as a DAY TIME BUNDLE

7. How can I check my available data bundle?

you can check the available data bundles as follows;

- By dialing #170#
- By dialing *100#
- Type DB and send to 7678