



APPLICATION FOR BOC PAYMATE MOBILE PAYMENT FACILITY



The Manager,
Bank of Ceylon.
_____ Branch

Dear Sir / Madam,
I wish to apply for BOC PayMate Mobile Payment Facility and give below the details, to enable you to process the application

Name of the Primary Account Holder: _____

Postal Address: _____

Account No: (CA / SA) _____ NIC No. _____

Mobile No. _____

Any other contact No. _____

e-mail address: _____

I hereby confirm that the information given above is true and correct. I hereby agree to abide the existing regulations of BOC and subsequent amendments, variations or changes there to which may at anytime be made by the bank with or without notice to me.

Signature: _____ Date: _____

JOINT ACCOUNT HOLDER (S)

I / We have no objections in giving the above facility to Mr/ Ms _____

Joint holder	Name	NIC	Signature
1			
2			
3			

FOR OFFICE USE ONLY

Customer No: (CIF) _____

We authorise to create BOC PayMate Mobile Payment Facility to the above named.

Branch Manager _____ Customer Service Manger _____ Date _____

Authorise to create BOC PayMate Mobile Payment Facility, verified the accuracy of data entries and found correct.

Manager – Electronic Banking Unit _____ Date _____

Terms & Conditions Applicable for BOC PayMate Mobile Payment Facility

01. Registration for the service

A valid mobile number as provided by the customer in the application will be mapped by the Bank against the customer's account as a payment instrument to make payment transactions and pay fees and other obligations arising from use of the service by the customer. The customer is hereby undertakes to provide current, complete and accurate information and maintain it as current and accurate. The Bank may require the customer to provide additional information as a condition of continued use of the service. The account holder is solely responsible to ensure the accuracy of the mobile number provided to the bank. The Bank bears no responsibility or liability whatsoever in case the mobile number mentioned by the account holder on the form is inaccurate or does not belong to the account holder.

02. User name & password information

The customer agrees that he/she is responsible for maintaining the confidentiality of the PIN number issued to him/her. The customer agrees to notify the Bank immediately of any unauthorized use of the PIN or any other breach of security. Do not store/ save the PIN in the mobile phone. In addition, a "Dynamic Alpha Code" is added to each and every transaction for added safety.

03. Permissible payment transactions

Payment takes place real time from any where within few seconds. The customer shall use the service only to process a payment transaction to a product to purchase from a merchant through a legitimate bona-fide sale of the product. The service will not be used to process a payment transaction or otherwise transfer money between the customer and a merchant, which is unrelated to a purchase of product. The service will not be used to receive cash advances from merchants or to facilitate purchase of cash equivalents. The customer should not purchase illegal items using this payment transaction. Failure to comply with these limitations may result in suspension or termination of the service.

04. Payment transaction processing

The Bank will store information from the customer, the customer authorize the Bank to charge or debit his/ her account to complete the processing of payment.

05. Service fees

The Bank is at liberty to change / modify the service charges (if applicable) and any other charges from the customer's account.

06. Refunds

The Bank is only a facilitator in making payments to the merchants. Any refunds related to non-delivery of items should be taken up with the merchant concerned.

07. Limitations on the use of service

The Bank reserves the rights to change, suspend or discontinue any aspect of the service at any time. The bank reserves the rights to impose certain limits on service features without notice and liability.

08. Use of electronic communications

The Bank may communicate with the customer regarding the service by means of electronic communications. Electronic communication can be deemed to be received by the customer when the Bank sends the electronic communication through the mode, that the customer has provided to the Bank. (email, SMS)

09. Disclaimer of warranties

The Bank makes no representation or warranty of any kind whatsoever for the service or content and functions made accessible by the software used on or assessed through the service. The Bank shall not be responsible for any service interruption including system failures or other interruption that may affect the process of transactions or the service.

10. Termination of services

The Bank may terminate the service, for any reason including limitation inactivity, violation of terms & conditions of services or other policies that the Bank may establish from time to time. Upon termination of the services, the customer shall remain liable for all payment transactions the customer has incurred. Upon termination the bank has the right to prohibit the customer's access to the service.

11. Modification of terms and conditions of service

The Bank has its right, at its sole and absolute discretion, to change, modify or amend any portion of these terms and conditions of service at any time by posting notifications in the bank's website (www.boc.lk) or communicating the customer through the mode of electronic communication, that the customer has provided to the Bank. (email, SMS).

12. Limitations of liabilities – Force Majeure

To the fullest extent permissible by the law, in no event shall the bank be responsible or liable to the customer or any third party under any circumstances of direct or indirect losses/ damages to the clients. The bank shall not have any liability for any failure or delay resulting from any conditions beyond the reasonable control.

13. Disputes

The customer shall release the Bank and its employees from all claims, demands & damages arising out of or in any way connected with dispute(s). The customer agrees that he/she will not involve the bank in any litigation or other dispute out of or related to any transaction(s).

I/we confirm having read and understood the Terms & Conditions applicable for BOC PayMate Mobile Payment Facility.

Name of Primary Account Holder: _____

Signature(s) _____

Primary Account Holder: _____

Joint Account Holder 1 _____ Joint Account Holder 2 _____